

Essentially this is what happened on July 31, 2020 with the ZG2OAB 30 causing the train to be significantly delayed.

In conclusion, we feel that if the synergy and transparency that you promised was implemented, we could have resolved these issues without the chaos and unnecessary cost created. In the future, if situations such as the above mentioned one, arise please include the affected local chairmen as we may be able to help with any transition.

Respectfully,

Steven J. Groat LC-E

Ralph E. Hardy LC

SMART-TD Local 329

Boone, Iowa